

# JD Edwards Reports Customization

## Highlights

- Client had higher requirements for content and representation of data than were allowed in the standardized reports of their base modules
- Customization of the reporting system was required to meet client business needs
- UST Global approached this customization project with care, employing best practices and effective, cost-efficient methods to meet the client's business requirements.
- The client's customized reports in their base modules now adequately serve the needs of the business

## Customer Profile

Our client is a leading manufacturer of medical supplies and devices, diagnostic imaging agents, and pharmaceuticals. In 2008, the company boasted industry-leading profit margins and revenues. This industry is concentrated and competitive, with continuous change driven by advancing technologies.

## Business Issues

- The client was using JD Edwards EnterpriseOne 8.11 with base modules in distribution and finance.
- The standard reports available in their base modules did not meet the client's requirements for content and the representation of data.
- The client needed more visibility into their inventory, order processing, and receivables.

## UST Approach

- UST Global Customized their two base modules using an onshore/offshore model with a single team.
- Internal reviews of processes and deliverables were well defined, with defect tracking and causal analysis performed on a periodic basis to identify and correct common defects.
- Code was standardized for effective reusability.
- Developed customized inventory availability and item locator reports.
- Followed a phased approach when customizing the definition of status types for more efficient order tracking.

## Benefits/Results

- As the result of this project, our client received the following several major enhancement. The client now has:
- The required additional visibility into their inventory, order processing, and receivables
- Efficient tracking of inventory and accounts receivable
- Status types that are customized in line with their business needs
- The two additional columns required in their aging report
- Custom reports for domestic and international deposits